

KAMSS Excellence in Service Award

Nominee: Krista Ward, MCHL, Medical Provider Resources

Krista Ward, MCHL joined the Medical Provider Resources (MPR) team as the Director of Centralized Verification Services (CVS) in April of 2021 and has been a shining light for the CVS team. Krista's passion for quality patient care along with her previous background in medical staff and compliance have proven that Krista is not only an asset but the rock of MPR's centralized verification service team.

Since joining the MPR team, Krista has been publicly recognized for her leadership and commitment to health care. In December of 2021, Krista became certified by NAMSS through their Leadership Certificate Program. Krista was recognized as one of Wichita's Business Journal's September 2022 Young Professionals in Health Care. Krista has also recently joined Wichita's Business Journal's 2023 Career Women of Wichita where she and 54 other local career women will learn, connect personally and professionally, and become educated about issues affecting women and our community.

Krista continually researches new ways to produce a complete and verified file for our clients efficiently while still upholding both our client's accreditation standards and the MPR best practice standard. Krista encourages the entire CVS team to continue to grow and improve and has proven that she will do just about anything for anyone of her team members. MPR recently launched a new online application system which was a learning curve for both our clients and customers as well as the entire MPR team. Krista supported MPR by remaining positive and listening to all concerns as everyone in our community learned about this new process. Since changing to an online application, Krista has spearheaded a review of our company's policies and procedures manual to make sure that our policies and procedures match our updated process.

There are not enough words to express how grateful I personally am for Krista. Her positive attitude toward everything has brightened up the CVS team and you can see each day just how much everyone on the CVS team loves and appreciates Krista which is why I am nominating Krista Ward, MCHL, for the 2023 KAMSS Excellence in Service award.